



**GOVERNMENT OF MIZORAM
CITIZEN'S CHARTER
for**

**Department/Office of
Aizawl District, Land Resources, Soil & Water Conservation
for the year 2022**

**Address : Near Tennis Court, Khatla, Aizawl
Website : soil.mizoram.gov.in
Date of issue : 09.11.2020**

**This format is to be used for formulation of Citizen's Charter for Administrative Developments
and subordinate offices at the level of directorates and autonomous bodies as listed in
column (2) and (3) of Annexure-IV**

CITIZEN'S CHARTER FOR DEPARTMENT/OFFICE OF AIZAWL DISTRICT, LAND RESOURCES, SOIL & WATER CONSERVATION. 2022

VISION AND MISSION

VISION

We are focusing on the following approaches in order to conserve the land resources :-

Conservation of Soil :

Soil loses its fertility due to erosion. So we need to conserve the soil. Soil conservation means checking soil erosion and improving soil fertility by adopting various methods. Some of the methods we have been practicing and planned to extend further include.

1) Maintenance of soil fertility: The fertility can be maintained by adding manure and fertilizers regularly as well as by rotating of crop.

2) Control on grazing : Grazing should be allowed only on the areas meant for it and not on agriculture land.

3) Reforestation : Planting of trees and vegetation reduces soil erosion by both water and wind. Eg. Creation of Rubber, Coffee and broom plantation that would not only prevent erosion but also provide income to the cultivators.

4) Terracing : Dividing a slope into several flat fields to control rapid run-off water. It is practiced mostly in hilly areas.

5) Contour ploughing : Ploughing at right angles to the slope allows the furrows to trap water and check soil erosion by rain water.

6) Contour Trenching : This is all about excavation of trenches of 10 feet long. 1 foot wide and 1 foot deep on the ground in order to retard the flow of water and entrap the eroded soil particles. Usually applied for moisture conservation in the reclamation of barren/wasteland.

Conservation of Water :

Water Conservation and management of water are essential for the survival of mankind, plants and animals. This can be achieved by adopting the following methods:

1. Growing vegetation in the catchment areas, which will hold water in the soil and allow it to percolate into deeper layers and contribute to formation of ground water.

2. Constructing dams (including check-dams) and reservoirs to regulate supply of water to the fields, as well as to enable generating hydroelectricity.

3. Sewage should be treated and only the clear water should be released into the rivers.

4. Industrial wastes (effluents) should be treated to prevent chemical and thermal pollution of fresh water.

5. Judicious use of water in our day-to-day life.

6. Rainwater harvesting should be done by storing rainwater and recharging groundwater.

7. Conservation/ Development of Spring-shed's catchment areas in order to obtain continuous of spring water throughout the year.

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Conservation of Forest/afforestation :

Forest is an important part of the environment, because trees clean the air and keep the atmosphere cool. We cannot live without plants, because the oxygen need for breathing is produced by plants. Trees absorb sunlight and reduce the heat. Plants provide fodder for animals, firewood, timber, medicines, honey, wax, gum, lac and food for us. Tree roots penetrate deep into the soil and absorb more rain water, which slowly percolated through the soil. Thus, a large portion of the rain water can be retained in the field, by planting more trees. Flooding or rivers can be prevented by protecting the forest or afforestation. Knowing the importance of trees, we are planning to create income-generating plantations like Rubber, Broom, Coffee and Arecanut.

MISSION

The Conservation, Protection and Management of the Natural Resources in the State viz Soil, Water and Vegetation for livelihood security.

Competing demands in Agriculture, Industry and other domestic sectors have resulted in intensive and unscientific exploitation of soil, water and vegetation thereby causing widespread eco-system and land degradation.

In this context, the Land Resources, Soil & Water Conservation Department, Government of Mizoram has been entrusted with the task of formulation and implementation of Schemes and projects not only to conserve soil, water and vegetation but also to promote their efficient use and environmental awareness so as to ensure sustainable development.

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MAIN SERVICES

Sl. No	Services deliver by the department /office to citizen or other departments/ organisations including non-governmental organisations.	Responsible officials with designation	Email and mobile (Phone No.)	Process for delivery of service within the department/office	Documents , if any, required for obtaining the service to be submitted by citizen/client	Fees, if any, for the service with amount
1	Imparting skill development on Rubber harvesting and processing	Lalchhanhima DSCO	9436145137	1) Preparation of Project Report 2) Implementation of the project	1) Assessment of rubber planters. 2) Willingness of Rubber planters 3) Availability of training facilities.	NIL
2	Soil & Water Conservation works under RKVY - RAFTAAR	Lalchhanhima DSCO	9436145137	1) Implementation of the Project 2) Verification of potential area	1) Availability of Land 2) Willingness of farmers	NIL
3	Creation of Cash Crop plantation (for rubber, broom, Coffe & arecanut)	Lalchhanhima DSCO	9436145137	1) Verification & survey works of potential area 2) Implementation of the project.	1) Availability of Land 2) Willingness of farmers	NIL
4	Springshed Development Programme	Lalchhanhima DSCO	9436145137	1) Verification & survey works of the recharge area 2) Implementation of the project.	1) Identification of Springshed within the village area 2) Identifocation of recharge area 3) Willingness of the citizen	They have to contribute 15% of the project amount by labour works

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SERVICE DELIVERY STANDARD

Sl. No	Services deliver by the department /office to citizen or other departments/ organisations including non-governmental organisations.	Stipulated time limit for delivery of Service (Day/weeks/ Months)	Remarks, if any
1	Skill Development on Rubber Harvesting and Processing	6 Months	
2	Soil & Water Conservation works under RKVY - RAFTAAR	6 Months	
3	Creation of Cash Crop plantation (for rubber, broom, Coffe & arecanut)	12 months	
4	Construction/Upgradation of Access Road for Ruuber/Broom/Coffee/Arecanut Plantation.	2 Years	
5	Springshed based watershed Development works	2 Years	

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GRIEVANCE REDRESS MECHANISM

Sl. No	Name of the responsible officer to handle in the department/office	Contact No.	Email	Time limit for redress of grievances
1	Lalchhanhima, DSCO	9436145137	hima_04@yahoo.com	3 weeks
2	F. Lalhmingliani	8974000615	hmingteifanaihmingtei@gmail.com	3 weeks

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LIST OF STAKEHOLDERS/CLIENTS

Sl. No	Stakeholders/Clients
1	All Farmers within Aizawl District
2	All Villages within Aizawl District

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EXPECTATIONS OF THE DEPARTMENT/OFFICE FROM CITIZENS/SERVICE RECIPIENTS

Sl. No	EXPECTATIONS OF THE DEPARTMENT/OFFICE FROM CITIZENS/SERVICE RECIPIENTS
1	The Department is expecting the Citizen to look after the Soil & Water Conservation works and cash crop plantation created by the Department well for achieving the following objectives :-
	i) Increase the economy of the rurals people.
	ii) Enrichment of soil fertility through control of soil & water erosion .
	iii) For restoration of ecological balance.
	iv) Revival of dying springs for irrigation and drinking water purpose.